

COLORADO COUNTY SHERIFF'S OFFICE R.H. "CURLY" WIED, SHERIFF



P.O. Box 607, Columbus, Texas 78934 979-732-2388 <u>www.coloradoso.net</u>

PUBLIC SAFETY TELECOMMUNICATIONS OPERATOR/DISPATCHER - TCO

COLORADO COUNTY SHERIFF'S OFFICE EMPLOYS A TOTAL OF 10 COMMUNICATIONS OPERATORS INCLUDING THE SUPERVISOR.

QUALIFICATIONS

- Must possess a high school diploma or GED and competently read and write in English.
- Must be a US citizen.
- Must possess a valid TX drivers license at time of employment accompanied by a good driving record.
- Must not have any Class A or above deferments or convictions, Class B deferments or convictions within 10 years of employment, Family Violence convictions or any history of criminal or improper conduct which may affect suitability for law enforcement work.
- Must be of good moral character and not known to associate with those persons of questionable moral character.
- Must be willing to work shift work, weekends, and holidays.

DUTIES / RESPONSIBILITIES

- Receives and responds to emergency and non-emergency requests from the public, other telecommunications operators, law enforcement, EMS, and fire departments via telephone, radio systems and computer aided dispatch systems.
- Processes and evaluates information received, prioritizes requests and dispatches appropriate emergency response units and /or agencies effectively and efficiently to provide emergency units and public safety.
- Monitors emergency response units/ activities and assignments via law enforcement radio frequencies and /or other means o communication of radio communications become inoperable.
- Maintains status and location of all emergency response units and public safety personnel.
- Utilizes technology such as computers, radio systems, telephones, fax machines and other communication equipment.

HIRING PROCESS

***You must fill out and complete the Colorado County Sheriff's Officer Application and turn it in.

Criminal History review, Oral Interview, Review of personal history, statement, and documents. Physical Exam, drug screen, psychological exam, along with a background investigation. The Unlicensed Telecommunications Operator Trainee will complete within one year of employment the basic TCOLE Telecommunications Basic Licensing Course and Pass the TCOLE Licensing test.

Applications form is available on the agency web site https://www.coloradoso.net

TCO SUPERVISOR Brenda Henkes 979-732-2388 ext. 241 brenda.henkes@co.colorado.tx.us

7/2022